



What Two Patient Charts Can Tell You About Your Organization

You may learn more than you expect.



Documentation Gaps



Missing documentation

Incomplete assessments

Late or incomplete entries

Physician documentation concerns



Communication Breakdowns

Therapy tells
another

Nursing tells
one story



Discharge plans
become unclear

Physician
documentation
doesn't align



Medical Necessity Risk



Why this level of care?

Why now?

Why continued stay?

Can the chart support the story?



Discharge Planning Concerns



Delayed discharge planning

Barriers not addressed

Unclear discharge goals

Documentation gaps



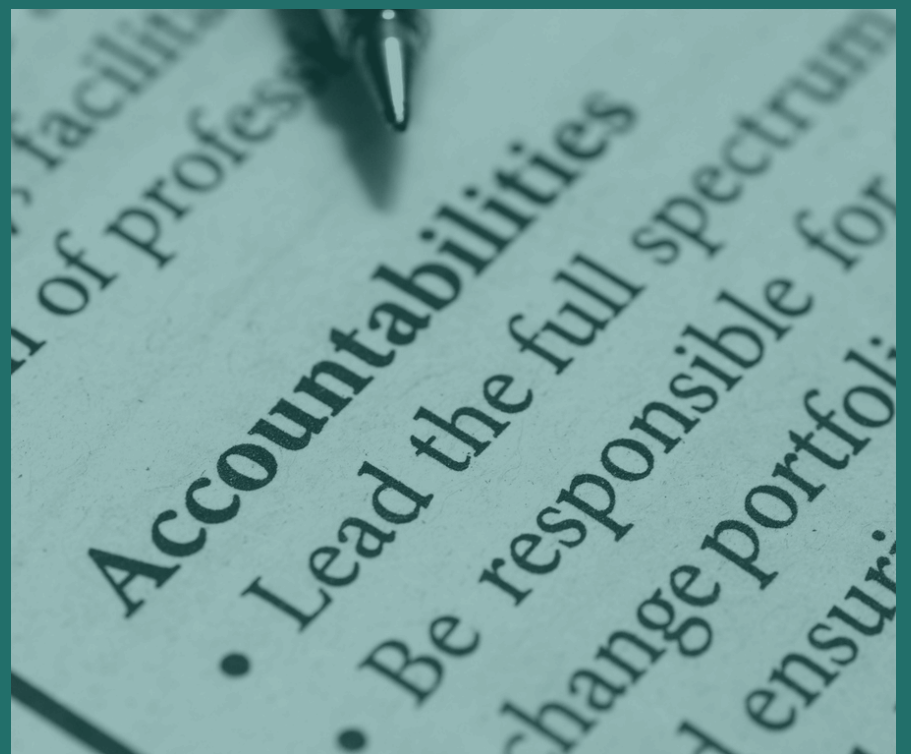
Process Issues



Most chart findings are symptoms.

Root causes often involve:

- Workflow design
- Accountability
- Communication
- Training
- Monitoring



CHC Chart Snapshot Review

Documentation vulnerabilities
Survey readiness concerns
Audit, denial & appeal risk
Operational improvement opportunities
Education and training opportunities

Sometimes two charts tell a much
bigger story.

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